

Pro Family/Elderly Guidelines for Hospital visits

It is necessary for us to make sure the people we visit receive the necessary diagnostic tests, treatments and rest needed to speed recovery. With this in mind, we ask all volunteer visitors to respect and follow these and center's guidelines:

- If you are ill, have a fever, cough, diarrhea, rash, sore throat, or runny nose, we ask that you please do not visit. Instead, please call the hospital and ask the operator to connect you to the patient.
- Please refrain from moving patients before checking with the Nursing Staff to see if the patient could be moved in any fashion.
- If you wish to bring food or beverages to a patient, you must check with the Nursing Staff to see if the patient is on a special or restricted diet.
- There is no smoking permitted anywhere inside the centers or in front of any facility entrance.
- The use of cellular phones might be prohibited inside the facility.
- To prevent overcrowding and to allow all patients privacy and time to rest, visitors to any patient are limited to two (2) at a time.
- Visitors must leave when visiting hours are over. The Nursing Staff and Security Staff will request that visitors leave if they are seen after the close of visiting hours.
- Companions wishing to remain with an elderly patient must contact the Unit Nursing Coordinator or Evening/Night Administrator (Nursing Supervisor) to make the necessary arrangements.
- If you need to visit a patient outside of the designated visiting hours, accommodations may be based on the patient's wishes and condition. Contact the Nursing Staff, Unit Nursing Coordinator or Evening/Night Administrator (Nursing Supervisor) for more information.
- Visitors are asked to refrain from eating in patient rooms so as not to disturb other patients.
- Visitors must step out of a patient's room if asked by centers' staff so that care may be provided to the patient or other patient in the room.
- For their own safety and welfare, children under the age of 12 might not permitted to visit patients in the centers. Please check with the Unit Nursing Coordinator or Evening/Night Administrator (Nursing Supervisor).
- Certain hospitals may implement stricter and more controlled visiting policies to suit the needs of patients in that particular hospital. Please check it with staff.
- Wash your hand and wear a mask before going to the room

If you have any questions, concerns or special requests, please discuss them with the Nursing Staff so that they may assist you. Thank you for your cooperation.